

# STUDENT CHARTER

CQUniversity Australia strives to be the most engaged, supportive and responsive university in Australia. This vision relies on a key partnership between CQUniversity and its students to create a positive student experience in an inclusive, academically sound and safe environment, regardless of study mode or location, and sustained by a student commitment to take personal responsibility for their learning journey.

The Student Charter outlines CQUniversity's commitments and expectations of its students in order to achieve this vision.

## CQUNIVERSITY'S COMMITMENTS

### The University will provide:

- » A high quality learning experience through dynamic teaching, research and engagement
- » Appropriate access to facilities, resources and services that support academic progress
- » Clearly stated learning and assessment objectives for all courses and units
- » Pathways to address concerns quickly and equitably
- » Wide student consultation on matters that affect them
- » Access to consistent and transparent policies and procedures
- » A proactive approach by the University to ensure a positive and safe learning environment, free from all forms of harassment or discrimination.

## RELATED POLICIES AND PROCEDURES

Code of Conduct (Staff)  
 Academic Misconduct Procedure  
 Academic Appeals Policy and Procedure  
 Student Misconduct Policy  
 Student Behavioural Misconduct Procedure  
 Student Research Misconduct Policy and Procedure  
 Student Feedback - Compliments and Complaints Policy and Procedure  
 Assessment Policy and Procedure (Higher Education Coursework)  
 Work-Integrated Learning Policy and Procedure  
 Acceptable Use of Information and Communications Technology  
 Facilities and Devices Policy and Procedure

*Both parties respectfully acknowledge the Traditional Owners of the land on which they work and learn, and pay respect to the First Nations Peoples and their elders, past, present and future.*

## EXPECTATIONS OF STUDENTS

### Students must:

- » Assume personal responsibility for all aspects of their enrolment to ensure academic progress
- » Maintain integrity and refrain from any forms of academic misconduct
- » Be aware of the professional and ethical standards of their intended profession
- » Act responsibly and demonstrate respect for the diverse University community
- » Notify relevant University authorities of any circumstances that may affect academic progress
- » Comply with University policies and procedures.

## FIND OUT MORE

Although the Student Charter provides an overview of the mutual expectations between CQUniversity and its students, it is essential that students are fully aware of their rights and responsibilities, outlined in the relevant policy and procedure documentation, available online: [policy.cqu.edu.au](https://policy.cqu.edu.au)

For assistance with understanding and navigating CQUniversity policies and procedures, please contact the Student Advocacy Officer: [student-advocacy@cqu.edu.au](mailto:student-advocacy@cqu.edu.au).

## STUDENT FEEDBACK

Please visit <https://cqu.edu.au/studentfeedback> to submit feedback via the Compliments and Complaints eForm.