CQU University Australia strives to be the most engaged, supportive and responsive university in Australia. This vision relies on a key partnership between CQU University and its students to create a positive student experience in an inclusive, academically sound and safe environment, regardless of study mode or location, and sustained by a student commitment to take personal responsibility for their learning journey.

The Student Charter outlines CQU University’s commitments and expectations of its students in order to achieve this vision.

CQU UNIVERSITY’S COMMITMENTS

The University will provide:

» A high quality learning experience through dynamic teaching, research and engagement
» Appropriate access to facilities, resources and services that support academic progress
» Clearly stated learning and assessment objectives for all courses and units
» Pathways to address concerns quickly and equitably
» Wide student consultation on matters that affect them
» Access to consistent and transparent policies and procedures
» A proactive approach by the University to ensure a positive and safe learning environment, free from all forms of harassment or discrimination.

EXPECTATIONS OF STUDENTS

Students must:

» Assume personal responsibility for all aspects of their enrolment to ensure academic progress
» Maintain integrity and refrain from any forms of academic misconduct
» Be aware of the professional and ethical standards of their intended profession
» Act responsibly and demonstrate respect for the diverse University community
» Notify relevant University authorities of any circumstances that may affect academic progress
» Comply with University policies and procedures.

RELATED POLICIES AND PROCEDURES

Code of Conduct (Staff)
Academic Misconduct Procedure
Academic Appeals Policy and Procedure
Student Misconduct Policy
Student Behavioural Misconduct Procedure
Student Research Misconduct Policy and Procedure
Student Feedback - Compliments and Complaints Policy and Procedure
Assessment Policy and Procedure (Higher Education Coursework)
Work-Integrated Learning Policy and Procedure
Acceptable Use of Information and Communications Technology Facilities and Devices Policy and Procedure

FIND OUT MORE

Although the Student Charter provides an overview of the mutual expectations between CQU University and its students, it is essential that students are fully aware of their rights and responsibilities, outlined in the relevant policy and procedure documentation, available online: policy.cqu.edu.au

For assistance with understanding and navigating CQU University policies and procedures, please contact the Student Advocacy Officer: student-advocacy@cqu.edu.au.

STUDENT FEEDBACK

Please visit https://cqu.edu.au/studentfeedback to submit feedback via the Compliments and Complaints eForm.