Opened in 2015, with a new building added in 2017, the CQUniversity Townsville has state-of-the-art facilities and modern classrooms for students to enjoy. It is centrally located, close to cafes, accommodation and a cinema which provides students with access to many off-campus conveniences.

**CAMPUS OPENING HOURS**

Monday – Friday 8.00 am to 5.00 pm  
Saturday – Sunday: Closed

Please note, the campus is closed on public holidays. Student support staff are available from 9.00 am to 5.00 pm Monday to Friday.

**CAMPUS FACILITIES**

Campus Reception: Building 2, Ground Level  
Academic Learning Centre: Building 2, Ground Level  
Student Recreation Area: Building 2, Ground Level and Level 1  
Computer Labs: Building 2, Level 1 and 2  
Library: Building 2, Ground Level  
Café: Building 2, Ground Level

**TOWNSVILLE QUICK FACTS**

- **POPULATION:** 190,000  
- **FOUNDED:** 1876  
- **TIME ZONE:** Australian Eastern Standard Time (AEST)  
- **CLIMATE:** Tropical climate  
- **CAMPUS ADDRESS:** 538 Flinders Street West and 6 Finsbury Place, Townsville QLD 4810  
- **STUDENTS ON CAMPUS:** 200

**KEY STAFF**

- **Student Success Team Leader**  
  Ms Megan Brown  
  Level 1  
  Email: studentsuccess@cqu.edu.au

- **International Student Adviser**  
  Ms Tori Sutcliffe  
  Based at Rockhampton Campus  
  Email: internationalsupport@cqu.edu.au

- **AVC Townsville & Nth West QLD Region**  
  Ms Kari Arbouin  
  Email: k.arbouin@cqu.edu.au
EMERGENCY CONTACTS

LOCAL POLICE
Townsville City Police Station
134 Stanley St, Townsville City, QLD 4810
P: (07) 4759 9777
W: www.police.qld.gov.au

STATE EMERGENCY SERVICES (SES)
The SES is a volunteer organisation that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.qld.gov.au

LIFE-THREATENING EMERGENCIES
In a life-threatening situation, please dial 000 for Police, Fire or Ambulance.

LOCAL UTILITY PROVIDERS

ELECTRICITY AND GAS
There are atwo main gas and electricity providers in Townsville.

To compare different offers and rates please visit Energy Made Easy at www.energymadeeasy.gov.au.

WATER AND SEWER
Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: www.townsville.qld.gov.au/water-waste-and-environment.

VISA ADVICE
Department of Home Affairs
85 Spence St
Cairns City QLD 4870
P: 13 18 81

MEDICAL CENTRES AND PHARMACIES NEAR CAMPUS
Townsville GP Superclinic
87 Charters Towers Road, Hyde Park QLD 4812
P: (07) 4753 0888

Doctors on Demand
Video and phone doctor service
W: www.doctorsondemand.com.au

TerryWhite Chemmart
Northtown Flinders Street Mall
Townsville City QLD 4810
W: www.terrywhitechemmart.com.au

Chemist Warehouse
126 Sturt St,
Townsville City QLD 4810
W: www.chemistwarehouse.com.au

ON-CAMPUS SECURITY
Any security concerns or breaches should be reported to Security by calling 0418 792 982. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

PUBLIC TRANSPORTATION
Sunbus provides public transportation options for residents of Townsville. For more information visit www.sunbus.com.au/townsville. To be eligible for concession fares on Sunbus, international students must apply for a Tertiary Transport Concession Sticker through the Townsville Student Success Adviser.

SPORTS AND RECREATION
» The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-townsville@cqu.edu.au.

» The Townsville City Council provides a range of sport and recreational activities. More information can be found on the Active Townsville website at www.townsville.qld.gov.au. If you want to join a sporting club, search the Community Information Centre website at webapps.townsville.qld.gov.au/CommunityDirectory.

» There's always something happening in Townsville. The What's On Townsville website provides a comprehensive list of upcoming events in the Townsville region, some of which are free. Visit www.whatson.townsville.qld.gov.au.

USEFUL LINKS
» Study Townsville:
www.studytownsville.com.au

» Townsville City Council:
www.townsville.qld.gov.au

» Council of International Students Australia (CISA):
www.cisa.edu.au

» Assistance/Advocacy for people renting:
www.tenantsqld.org.au