CQUUniversity Cairns is located in the heart of the Cairns CBD. Opened in 2015, the campus features contemporary student study and recreational spaces, and state-of-the-art teaching and learning facilities. Positioned across from the beautiful Cairns Esplanade parklands and renowned recreational hotspot, the Cairns Lagoon, students can revel in all the Cairns city has to offer.

**CAMPUS OPENING HOURS**

Monday – Friday 9.00 am to 5.00 pm  
Saturday – 8.00 am to 6.00 pm  
Sunday – 8.00 am to 12.00 pm

Please note, the campus is closed on public holidays. Student support staff are available from 9.00 am to 5.00 pm Monday to Friday. Library hours may differ from campus opening hours. Check the CQUUniversity Library website for up-to-date opening hours: [libguides.library.cqu.edu.au/opening-hours-cairns](http://libguides.library.cqu.edu.au/opening-hours-cairns).

**CAMPUS FACILITIES**

Student Experience and Wellbeing: Reception  
Academic Learning Centre: By appointment: alc-advice@cqu.edu.au  
Student Recreation Area: 3.34  
Computer Lab: 3.46 (PC) & 3.41 (MAC)  
Library: 3.50

**CAIRNS QUICK FACTS**

POPULATION: 151,000  
FOUNDED: 1876  
TIME ZONE: Australian Eastern Standard Time (AEST)  
CLIMATE: Tropical climate  
CAMPUS ADDRESS: Abbott Street Cnr. Shield Street, Cairns Queensland 4870  
STUDENTS ON CAMPUS: 150

**KEY STAFF**

Student Success Team Leader  
Ms Lisa Crema  
Level 3  
Email: studentsuccess@cqu.edu.au

International Student Adviser  
Ms Tori Sutcliffe  
Based at Rockhampton Campus  
Email: internationalsupport@cqu.edu.au

AVC Cairns Region  
Mrs Jodie Duignan-George  
Level 3  
Email: j.duignan-george@cqu.edu.au
EMERGENCY CONTACTS

LOCAL POLICE
Cairns City Police Station
5 Sheridan St
Cairns City, QLD 4870
P: (07) 3258 2582 or 13 14 44 (non-life-threatening situations)

STATE EMERGENCY SERVICES (SES)
The SES is a volunteer organisation that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.qld.gov.au
Details on what to do in an emergency or a disaster, can be found on at www.cairns.qld.gov.au/natural-disasters.

LIFE-THREATENING EMERGENCIES
In a life-threatening situation, please dial 000 for Police, Fire or Ambulance.

LOCAL UTILITY PROVIDERS

ELECTRICITY AND GAS
There are two main gas and electricity services provider in Cairns:
» www.ergon.com.au
» www.originenergy.com.au
To compare different offers and rates, please visit Energy Made Easy at www.energymadeeasy.gov.au.

WATER AND SEWER
Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: www.cairns.qld.gov.au/water-waste-roads/water

VISA ADVICE
Department of Home Affairs
85 Spence St, Cairns City QLD 4870
P: 13 18 81

MEDICAL CENTRES AND PHARMACIES NEAR CAMPUS

Cairns Central Medical Centre
Shop 112a, 1-21 McLeod St, Cairns City QLD 4870
P: (07) 4031 3717

Central Plaza Doctors
58-62 McLeod St, Cairns City QLD 4870
P: (07) 4046 8600

SmartClinics Woree Family Medical Centre
598/600 Bruce Hwy, Woree QLD 4868
P: (07) 4033 2525

Alive Pharmacy Abbott St Cairns
119 Abbott St, Cairns QLD 4870
W: www.alivepharmacy.com.au

Priceline Pharmacy Cairns Central
33/1 McLeod St, Cairns QLD 4870
W: www.priceline.com.au

ON-CAMPUS SECURITY
Any security concerns or breaches should be reported to Security by calling 0418 792 982. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

PUBLIC TRANSPORTATION
Sunbus operates throughout the city, running from the northern beaches to the southern suburbs via the CBD. To be eligible for concession fares, international students must apply for a Tertiary Transport Concession Sticker through the Cairns Student Success Advisor. For more information visit www.sunbus.com.au.

SPORTS AND RECREATION
» The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-cairns@cqu.edu.au.
» The Active Living Program runs free fitness classes 6 days a week along the Esplanade. For more information visit www.cairns.qld.gov.au/esplanade/whats-on/active-living.
» There’s always something happening in Cairns! The Cairns Regional Council What’s On guide provides a comprehensive list of upcoming events, some of which are free. Find it at www.cairns.qld.gov.au/whats-on.

USEFUL LINKS
» Study Cairns: www.studycairns.com.au
» Cairns Regional Council: www.cairns.qld.gov.au
» Council of International Students Australia (CISA): www.cisa.edu.au
» Public Transport: www.translink.com.au
» Assistance/Advocacy for people renting (Tenants QLD): www.tenantsqld.org.au