

CQUniversity Telephone Equipment Standards

April 2018

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Version	Issue Date	Nature of Amendment	By
1.0	16/03/13	Initial	SS, JW
1.3	18/03/15	Review and update	JW, MQ, MS, KW, CS, PV
1.4	14/10/15	New models due to EOS existing models	JW
1.4	7/03/16	Formatting	MS
1.5	06/04/18	Reviewed, no changes	JW, KP

1 CQUniversity Telephony Standards

CQUniversity runs a Cisco Call Manager IP telephony environment, centralised at the Rockhampton Campus. All equipment must come from the range defined below and be compatible with the CQUniversity Call Manager.

2 Approved Telephone Handsets and Accessories

The equipment listed below has undergone a systems testing process and has been selected based on performance, appropriateness and price.

The following equipment models must be used:

Location	Vendor/Model No	Acceptable mounting	Comment
Public Access area, Teaching spaces, Labs, Foyers	Cisco 7841	Wall	Wall mount plates to be supplied with handsets.
Standard Staff Desk Telephone	Cisco 8845	Desk	
Meeting Room Voice Conference telephone	Cisco 8831	Desk	Approval by CQUniversity Project Manager (End client to provide cost code)

Table 2.1 Approved Handsets

3 Installation and Configuration of Handsets

- Handsets that are to be installed into public areas, teaching spaces, foyers and conference rooms are to be installed by the contractor.
- Handsets for staff use (i.e. as part of their desk equipment) will be installed by CQUniversity.

A table containing the model number, MAC address and Location of each handset (if applicable), shall be supplied electronically to the CQUniversity Information Technology Project Manager.