



# CQUNIVERSITY MELBOURNE

Melbourne is one of Australia's most vibrant and cosmopolitan cities. It is a truly international city with world-renowned landmarks, high-fashion boutiques, cafe-filled laneways, film and food festivals, major sporting events, art exhibitions and performing arts productions. CQUniversity Melbourne is located adjacent to Southern Cross Station, and easily accessible by a number of tram routes.

## CAMPUS OPENING HOURS

Monday – Friday 8.00 am to 9.30 pm  
Saturday – 9.00 am to 4.00 pm  
Sunday – 10.00 am to 4.00 pm

Please note, the campus is closed on public holidays. Student support staff are available from 8.30 am to 5.00 pm Monday to Friday. Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours: [libguides.library.cqu.edu.au/opening-hours-melbourne](http://libguides.library.cqu.edu.au/opening-hours-melbourne).

## CAMPUS FACILITIES

Student Services: Level 1  
Academic Learning Centre: Level 2  
Library: Level 2  
Student Recreation Area: Level 2  
Computer Lab: Open PC Lab Level 2

## KEY STAFF

Coordinator, International Student Support & MAP  
Mr Robert Spencer  
Level 1  
Email: [internationalsupport@cqu.edu.au](mailto:internationalsupport@cqu.edu.au)

International Arrivals Officer  
Mr Alejandro Reyes Davila  
Level 1  
Email: [internationalsupport@cqu.edu.au](mailto:internationalsupport@cqu.edu.au)

AVC Victoria Region  
Ms Lara Carton  
Level 1  
Email: [avc-victoria@cqu.edu.au](mailto:avc-victoria@cqu.edu.au)

## MELBOURNE QUICK FACTS

**POPULATION:** 2.3. Million  
**FOUNDED:** 1824  
**TIME ZONE:** Australian Eastern Standard Time (AEST), UTC +10:00  
**CLIMATE:** Temperate climate throughout the year  
**CAMPUS ADDRESS:** 120 Spencer Street  
**STUDENTS ON CAMPUS:** 2000



## EMERGENCY CONTACTS

### LOCAL POLICE

Melbourne West Police Station  
313 Spencer St, Docklands VIC 3008  
P: (03) 8690 4444  
W: [www.police.vic.gov.au](http://www.police.vic.gov.au)

### STATE EMERGENCY SERVICES (SES)

The SES is a volunteer organisation that provides emergency help during and after declared disasters.  
P: 132 500  
W: [www.ses.vic.gov.au](http://www.ses.vic.gov.au)

### LIFE-THREATENING EMERGENCIES

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance.

## LOCAL UTILITY PROVIDERS

### ELECTRICITY AND GAS

There are a number of gas and electricity providers in Melbourne.

To compare different offers and rates please visit Energy Made Easy at [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au).

### WATER AND SEWER

Most rental properties include water services as part of your rent. Please see the 'Water Corporations and Services' tab on the Department of Environment, Land, Water and Planning website at [water.vic.gov.au](http://water.vic.gov.au) which provides a list of water and sewage providers in Victoria.

## VISA ADVICE

Department of Home Affairs  
1010 Latrobe St, Melbourne VIC 3000  
P: 13 18 81  
W: [www.homeaffairs.gov.au/trav](http://www.homeaffairs.gov.au/trav)

## MEDICAL CENTRES AND PHARMACIES NEAR CAMPUS

Swanston Street Medical Centre  
Level 3, 255 Bourke Street, Melbourne VIC 3000  
P: (03) 9205 7500

Victoria Harbour Medical Centre  
2/3 850 Collins St, Docklands VIC 3008  
P: (03) 9629 1414

Southern Cross Amcal Pharmacy  
Southern Cross Station, C8/99 Spencer St,  
Docklands VIC 3008  
W: [www.amcal.com.au](http://www.amcal.com.au)

Chemist Warehouse  
201 Spencer St (Spencer Outlet Centre)  
Docklands Vic 3008  
W: [www.chemistwarehouse.com.au](http://www.chemistwarehouse.com.au)

## ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling 0409 624 559. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

## PUBLIC TRANSPORTATION

To travel on public transport in Victoria, you will need to purchase a Myki Card from the Public Transport Victoria website at [ptv.vic.gov.au](http://ptv.vic.gov.au). Concession fares are available for Bachelor level students.

## SPORTS AND RECREATION

- » The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: [clc-melbourne@cqu.edu.au](mailto:clc-melbourne@cqu.edu.au).
- » The Melbourne Campus has a variety of clubs and societies you can join. Visit the **Student Portal** to view.
- » If you are interested in joining a sporting team, view the Active Melbourne Directory at [melbourne.vic.gov.au](http://melbourne.vic.gov.au).
- » There's always something happening in Melbourne! The City of Melbourne What's On guide found at [www.whatson.melbourne.vic.gov.au](http://www.whatson.melbourne.vic.gov.au) provides a comprehensive list of upcoming events, some of which are free.

## USEFUL LINKS

- » Study Melbourne:  
[www.studymelbourne.vic.gov.au](http://www.studymelbourne.vic.gov.au)
- » Insider Guide to Melbourne:  
[www.insiderguides.com.au/melbourne](http://www.insiderguides.com.au/melbourne)
- » Council of International Students Australia (CISA):  
[www.cisa.edu.au](http://www.cisa.edu.au)
- » Melbourne City Council:  
[www.melbourne.vic.gov.au](http://www.melbourne.vic.gov.au)
- » Assistance/Advocacy for people renting:  
[www.consumer.vic.gov.au](http://www.consumer.vic.gov.au)

BE WHAT YOU WANT TO BE

[cqu.edu.au](http://cqu.edu.au)