Melbourne is one of Australia’s most vibrant and cosmopolitan cities. It is a truly international city with world-renowned landmarks, high-fashion boutiques, cafe-filled laneways, film and food festivals, major sporting events, art exhibitions and performing arts productions. CQUniversity Melbourne is located adjacent to Southern Cross Station, and easily accessible by a number of tram routes.

CAMPUS ADDRESS
120 Spencer Street
Melbourne VIC 3000

OPENING HOURS
Monday – Friday: 7.30am to 9.30pm
Saturday: 9.00am to 4.00pm
Sunday: 10.00am to 4.00pm

Please note, the campus is closed on public holidays. Student support staff are available on level 1 from 8.30am to 5.00pm, Monday to Friday.

Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours:
http://libguides.library.cqu.edu.au/opening-hours-melbourne

CAMPUS FACILITIES
Student Services – Level 1
Academic Learning Centre – Level 2
Library – Level 2
Student Recreation Area – Level 2
Computer Lab – Open PC Lab Level 2

MELBOURNE QUICK FACTS
• Population of Melbourne: 5 Million
• Founded: 1824
• Time Zone: Australian Eastern Standard Time (AEST), UTC +10:00
• Climate: Temperate climate throughout the year
• Campus Address: 120 Spencer Street

KEY CONTACTS
International Student Support
E: internationalsupport@cqu.edu.au
P: 13 27 86

CQUni Careers
E: careers@cqu.edu.au
P: 13 27 86

Counselling
E: counselling@cqu.edu.au
P: 07 4930 9456
EMERGENCY CONTACTS
Local Police Station
Melbourne West Police Station
313 Spencer St, Docklands VIC 3008
P: (03) 8690 4444
W: www.police.vic.gov.au

State Emergency Services (SES)
The SES is a volunteer organization that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.vic.gov.au

Life Threatening Emergencies
In a life-threatening situation, please dial 000 for Police, Fire or Ambulance

LOCAL UTILITY PROVIDERS
Electricity and Gas
There are a number of gas and electricity providers in Melbourne. A list of energy retailers with their contact details and website is provided in the Victorian Energy Saver website.
To compare different offers, rates and energy providers, please go to the government website Victorian Energy Compare.

Water and Sewer
Most rental properties include water services as part of your rent. Please see the ‘Water Corporations and Services’ tab on the Department of Environment, Land, Water and Planning website which provides a list of water and sewage providers in Victoria.

ON-CAMPUS SECURITY
Any security concerns or breaches should be reported to Security by calling 0409 624 559. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

MEDICAL CENTRES NEAR CAMPUS
Swanston Street Medical Centre
Level 3, 255 Bourke Street, Melbourne VIC 3000
P: (03) 9205 7500

Victoria Harbour Medical Centre
2/3 850 Collins St, Docklands VIC 3008
P: (03) 9629 1414

PHARMACIES NEAR CAMPUS
Southern Cross Amcal Pharmacy
Southern Cross Station, C8/99 Spencer St, Docklands VIC 3008
W: www.amcal.com.au

Chemist Warehouse
201 Spencer St (Spencer Outlet Centre)
Docklands Vic 3008
W: www.chemistwarehouse.com.au

VISA ADVICE
Department of Home Affairs
1010 Latrobe St, Melbourne VIC 3000
P: 131881
W: www.homeaffairs.gov.au

ADDITIONAL USEFUL WEBSITES
- Study Melbourne: www.studymelbourne.vic.gov.au
- Assistance/Advocacy for people renting: www.consumer.vic.gov.au

PUBLIC TRANSPORT
To travel on public transport in Victoria, you will need to purchase a Myki Card at the Public Transport Victoria website. Concession fares are available for bachelor level students.

SPORTS AND RECREATION
- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-melbourne@cqu.edu.au
- The Melbourne Campus has a variety of clubs and societies you can join.
- If you are interested in joining a sporting team, view the Active Melbourne Directory.
- There’s always something happening in Melbourne! The City of Melbourne What’s On guide provides a comprehensive list of upcoming events, some of which are free.

CRICOS Provider Code: 00219C | RTO Code: 40939