



CQUNIVERSITY MACKAY

CQUniversity has two locations in Mackay; Mackay Ooralea and Mackay City. The Mackay Ooralea Campus boasts a wide range of facilities including a conservatorium, trade training centre and on-campus student accommodation. The Mackay City Campus has been recently refurbished, providing students with state of the art facilities. Both campuses are easily accessible and provide a great location to further your education.

CAMPUS OPENING HOURS

Monday – Friday 9.00 am to 5.00 pm
Saturday – 10.00 am to 1.00 pm
Sunday – Closed

Please note, the campus is closed on public holidays. Student support staff are available from 9.00 am to 5.00 pm Monday to Friday on both campuses. Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours: libguides.library.cqu.edu.au/opening-hours-mackay.

CAMPUS FACILITIES

Ooralea

Campus Reception: Building 19, Ground Floor
Academic Learning Centre: Building 2
Library: Building 19, First Floor
Student Recreation Area/Café: Building 62
Computer Labs: Building 6

City

Campus Reception: Building 1, Ground Floor
Library: Building 3, First Floor
Student Recreation Area/Café – Building 4
Computer Labs – Building 3

MACKAY QUICK FACTS

POPULATION: 124,000
FOUNDED: 1869
TIME ZONE: Australian Eastern Standard Time (AEST)
CLIMATE: Tropical
OORALEA CAMPUS ADDRESS: Boundary Road
CITY CAMPUS ADDRESS: Sydney Street
STUDENTS ON CAMPUS: 1500 across both campuses

KEY STAFF

Student Success Team Leader
Aimee Joynson
City Campus Building 3, Level 3
Email: studentsuccess@cqu.edu.au

International Student Adviser
Ms Tori Sutcliffe
Based at Rockhampton Campus
Email: internationalsupport@cqu.edu.au

AVC Mackay – Whitsunday Region
Professor Pierre Viljoen
Email: p.viljoen@cqu.edu.au



EMERGENCY CONTACTS

LOCAL POLICE

Mackay Police Station
57 Sydney St,
Mackay QLD 4740
P: (07) 4968 3444
W: www.police.qld.gov.au/mackay

STATE EMERGENCY SERVICES (SES)

The SES is a volunteer organisation that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.qld.gov.au

LIFE-THREATENING EMERGENCIES

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance.

LOCAL UTILITY PROVIDERS

ELECTRICITY AND GAS

There are two main gas and electricity services provider in Mackay.

To compare different offers and rates please visit Energy Made Easy at www.energymadeeasy.gov.au.

WATER AND SEWER

Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website:
www.mackay.qld.gov.au/services/water.

VISA ADVICE

Department of Home Affairs
299 Adelaide Street, Brisbane Qld 4000
P: 13 18 81
W: www.homeaffairs.gov.au/trav

MEDICAL CENTRES AND PHARMACIES NEAR CAMPUS

Caneland Medical Centre
Shop 2126, Caneland Central, 2 Mangrove Road,
P: (07) 4953 4333

Doctors on Demand
Video and phone doctor service
W: www.doctorsondemand.com.au

Healthpoint Day and Night Chemist
65 Sydney Street, Mackay QLD 4740
P: (07) 4963 0300
W: www.healthpoint.com.au

Friendly Care Pharmacy
Cnr Broadsound and Boundary Rds
Ooralea QLD 4740
P: 07 4952 3600

ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling 0418 792 982. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

PUBLIC TRANSPORTATION

Translink in conjunction with **Mackay Transit Coaches** service the Mackay and surrounding regions. To be eligible for concession fares, international students must apply for a Tertiary Transport Concession Sticker at Campus Reception on one of the Mackay Campuses.

SPORTS AND RECREATION

- » The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-mackay@cqu.edu.au.
- » There are a range of sporting clubs in the Mackay region. Access the Mackay Regional Council Community Directory website at www.mackay.qld.gov.au for a full list.
- » The Mackay Regional Council hosts a range of classes, workshops and events throughout the year. Information can be found on the What's On website at www.mackayregion.com/events.

USEFUL LINKS

- » Study Queensland: www.studyqueensland.qld.gov.au
- » Translink: www.translink.com.au/about-translink/projects-and-initiatives/mackay
- » Mackay Transit Coaches: www.mackaytransit.com.au/public-transport/routes
- » Mackay Regional Council: www.mackay.qld.gov.au
- » Mackay Tourism: www.mackayregion.com
- » CQUniversity Mackay Student Residence www.cqu.edu.au/accommodation
- » Council of International Students Australia (CISA): www.cisa.edu.au
- » Assistance/Advocacy for people renting: www.tenantsqld.org.au

BE WHAT YOU WANT TO BE

cqu.edu.au