CQU has two locations in Mackay; Mackay Ooralea and Mackay City. The Mackay Ooralea Campus boasts a wide range of facilities including a conservatorium, trade training centre and on-campus student accommodation. The Mackay City Campus has been recently refurbished, providing students with state of the art facilities. Both campuses are easily accessible and provide a great location to further your education.

CAMPUS ADDRESS
Mackay Ooralea Campus Address: Boundary Road, Mackay QLD 4740
Mackay City Campus Address: Sydney Street, Mackay QLD 4740

OPENING HOURS
Monday – Friday: 8.45am to 7.45pm
Saturday: 10.00am to 1.00pm
Sunday: Closed

Please note, the campus is closed on public holidays. Student support staff are available from 9.00am to 5.00pm, Monday to Friday.

Library hours may differ from campus opening hours. Check the CQUniversity Library website for up-to-date opening hours:
http://libguides.library.cqu.edu.au/opening-hours-mackay

CAMPUS FACILITIES
Ooralea
Campus Reception – Building 19, Ground Floor
Academic Learning Centre – Building 2
Library – Building 19, First Floor
Student Recreation Area/Café – Building 62
Computer Labs – Building 6
Student Accommodation - Canefield College Building 52-57

City
Campus Reception – Building 1, Ground Floor
Library – Building 3, First Floor
Student Recreation Area/Café – Building 4
Computer Labs – Building 3

MACKAY QUICK FACTS
- Population of Mackay: 124,000
- Founded: 1869
- Time Zone: Australian Eastern Standard Time (AEST)
- Climate: Tropical
- Mackay Ooralea Campus Address: Boundary Road, Mackay QLD 4740
- Mackay City Campus Address: Sydney Street, Mackay QLD 4740
- Number of Student on Campus: 1500 across both campuses

KEY STAFF
International Student Support
E: internationalsupport@cqu.edu.au
P: 13 27 86

CQUni Careers
E: careers@cqu.edu.au
P: 13 27 86

Counselling
E: counselling@cqu.edu.au
P: 07 4930 9456
EMERGENCY CONTACTS
Local Police Station
Mackay Police Station
57 Sydney St,
Mackay QLD 4740
P: (07) 4968 3444

State Emergency Services (SES)
The SES is a volunteer organization that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.qld.gov.au

Life Threatening Emergencies
In a life-threatening situation, please dial 000 for Police, Fire or Ambulance

LOCAL UTILITY PROVIDERS
Electricity and Gas
There are two main gas and electricity services provider in Mackay. To compare different rates and energy providers, please go to the following link:

Water and Sewer
Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website:

PUBLIC TRANSPORT
Translink in conjunction with Mackay Transit Coaches service the Mackay and surrounding regions. To be eligible for concession fares, international students must apply for a Tertiary Transport Concession Sticker at Campus Reception on one of the Mackay Campuses.

SPORTS AND RECREATION
• The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-mackay@cqu.edu.au
• There are a range of sporting clubs in the Mackay region. Access the Mackay Regional Council Community Directory website for a full list.
• The Mackay Regional Council hosts a range of classes, workshops and events throughout the year. Information can be found on the What’s On website.

ON-CAMPUS SECURITY
Any security concerns or breaches should be reported to Security by calling 0418 792 982. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the SafeZone App.

ON-CAMPUS ACCOMMODATION
Canefield College at CQUniversity’s Mackay Ooralea campus is a modern accommodation facility offering self-catered, air-conditioned room options and has a team of staff and residential advisers to support students in their studies on campus.

MEDICAL CENTRES NEAR CAMPUS
Caneland Medical Centre
Shop 2126, Caneland Central, 2 Mangrove Road,
P: (07) 4953 4333

Doctors on Demand
Video and phone doctor service

PHARMACIES NEAR CAMPUS
Healthpoint Day and Night Chemist
Shop 2126, Caneland Central, 2 Mangrove Road,
P: (07) 4953 4333

Friendly Care Pharmacy
Cnr Broadsound and Boundary Rds
Ooralea QLD 4740
P: 07 4952 3600

VISA ADVICE
Department of Home Affairs
85 Spence St
Cairns City QLD 4870
P: 13 18 81
W: www.homeaffairs.gov.au

ADDITIONAL USEFUL WEBSITES
• Study Queensland:
• Mackay Regional Council:
• Mackay Tourism: https://www.mackayregion.com/
• CQUniversity Mackay Student Residence
  www.cqu.edu.au/accommodation
• Council of International Students Australia (CISA):
  http://www.cisa.edu.au/
• Assistance/Advocacy for people renting:
  https://tenantsqld.org.au/