



CQUNIVERSITY DISTANCE

Students studying in distance mode normally are not required to physically attend on-campus teaching or learning activities. The course is predominantly being delivered online or using other distance education activities, utilising a range of support materials or resources.

Distance students can access a range of support and services through the extensive network of CQUniversity campuses and study centres.

KEY SUPPORT STAFF

International Student Support

E: internationalsupport@cqu.edu.au

P: 13 27 86

CQUni Careers

E: careers@cqu.edu.au

P: 13 27 86

Counselling

E: counselling@cqu.edu.au

P: 07 4930 9456

CENTRES, HUBS AND SITES

CQUniversity is one of Australia's leading providers of online study with hundreds of training and study options offered online. As an online study student, you will complete your studies using online lectures, online discussion forums, electronic library resources and by contacting lecturers. You can also access facilities at our campuses around Australia and study centres and hubs in Biloela, Broome, Busselton, Cooma, Geraldton, Karratha and Yeppoon.

These hubs and centres provide you with locations to call home while you complete your online studies. You will have access to the internet and CQUniversity resources and technology, as well as a quiet place to study and meet other students. Staff are on hand at these locations, to assist with enquiries and help you get in touch with CQUniversity staff and services.

CQUniversity's study centres and hubs offer you access to a range of facilities including:

- Student computers and work stations.*
- Photocopying, scanning and printing facilities (fees may apply).**
- Multimedia meeting areas with state-of-the-art video conferencing facilities.**
- Tutorial meeting rooms available, for you to form study groups.*
- Wireless networking to enable you to connect your device or laptop to the Internet and University systems.*
- Student social areas to engage with other students and staff.

* Students may need to take their own laptop to these locations to access internet services.

**Bookings may be required, some facilities are available only outside of set class times.

Please contact individual locations for more information on the facilities available.

CQUniversity's study centres and hubs

- [CQUniversity Adelaide](#)
- [CQUniversity Biloela Study Centre](#)
- [CQUniversity Brisbane](#)
- [CQUniversity Broome Study Hub](#)
- [CQUniversity Bundaberg](#)
- [CQUniversity Busselton Study Hub](#)
- [CQUniversity Cairns](#)
- [CQUniversity Emerald](#)
- [CQUniversity Gladstone, City](#)
- [CQUniversity Gladstone, Marina](#)
- [CQUniversity Karratha Study Hub](#)
- [CQUniversity Mackay, City](#)
- [CQUniversity Mackay, Ooralea](#)
- [CQUniversity Melbourne](#)
- [CQUniversity Noosa](#)
- [CQUniversity Perth](#)
- [CQUniversity Rockhampton, City](#)
- [CQUniversity Rockhampton, North](#)
- [CQUniversity Sydney](#)
- [CQUniversity Townsville](#)
- [CQUniversity Yeppoon Study Centre](#)
- [Cooma Universities Centre](#)
- [Geraldton Universities Centre](#)

LEARNING SUPPORT

Academic Learning Centre

The [Academic Learning Centre \(ALC\)](#) provides online and on-campus resources, workshops and assistance when it comes to academic writing and referencing, mathematics, science and computing. Our academic learning advisers are available at all campuses and online to assist you with all your academic requirements.

STUDIOSITY

[Studiosity](#) is an after-hours academic support service that can be found under the Support block in your online Moodle unit. The service is available for undergraduate, postgraduate, research, and TAFE students.

LIBRARY

[CQUniversity Library](#) is responsible for the delivery of library and scholarly information services to the CQUniversity community. Our mission is "Empowering learning, teaching and research".

PEER ASSISTED STUDY SESSIONS

[PASS](#) facilitates structured group study sessions aimed at units which have been identified as historically challenging for students.

Sessions are facilitated by PASS Leaders, students who have recently received excellent grades in the unit and have undergone nationally accredited training.

PASS Provides weekly, out of class, informal sessions for PASS supported units either on-campus or online.

LEARNING SUPPORT

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GOAL

CQUniversity is dedicated to supporting our students along the self-guided journey that is university study. We've put together our [Get Optimistic About Learning program](#) to provide you with tools, tips and inspiration to help you overcome obstacles and to meet your full potential.

THEDESK

theDesk gives you FREE access to modules, quizzes and tools to help with everyday issues and common study problems. To register, all you need to do is head to [theDesk homepage](#) and fill out the registration information to obtain your personal login and get started. Read about relaxation, learn how to manage anxiety and complete a module on managing time and setting goals. There are even modules that cover general health and lifestyle topics.

STUDENT READINESS QUESTIONNAIRE

This is a [short compulsory questionnaire](#) that commencing undergraduate students complete to identify resources and support that can assist them in meeting their learning goals. It is recommended that all new students complete this survey so that we can be proactive in personalising assistance to suit individual needs.

PERSONALISING THE STUDENT EXPERIENCE

CQUniversity is committed to assisting students to successfully transition into tertiary study to achieve their academic and career goals. The '[Personalising the Student Experience](#)' (PSE) initiative is a tailored support program that welcomes and guides students through their first year of undergraduate study, and supports students who are facing challenges that may impact their studies.

BE WHAT YOU WANT TO BE

cqu.edu.au

STUDENT SUPPORT SERVICES

COUNSELLING

The CQUniversity Counselling service aims to assist students with any issues which impact negatively on their studies. Our goals are the success of our students in their studies and the promotion of their personal resilience and wellness.

ACCESSIBILITY

CQUniversity is committed to ensuring that students with a disability or medical condition are provided with access to a range of support to enhance their academic potential.

STUDENT MENTORS

The Student Mentor Program aims to help new students in undergraduate and postgraduate programs to quickly feel at home at CQUniversity during their first year of study.

STUDENT ADVOCACY

Student Advocacy is a free and confidential service providing support and assistance to all CQUniversity Australia Students who seek guidance on grievances, appeals and disputes. The Student Advocacy Officer is here to help students understand and navigate associated University policies and processes and to articulate their issues.

HEALTH AND WELFARE

At CQUniversity, we take the health and welfare of our students very seriously. The information on these pages will connect you with health services offered through our health clinics, as well information on how to look after your general health and wellbeing.

LEARNING SUPPORT

There's a wide range of learning support available at CQUniversity. In this section, we'll introduce you to services including the Academic Learning Centre, the CQUni Library, Get Optimistic About Learning self-help resources, and much more.

FINANCIAL ASSISTANCE

Ask any student what is the hardest part of being a student and they will often tell you that it is having no money. Undertaking tertiary studies often limits your ability to earn substantial sums of money and therefore students tend to live on small, fixed incomes. This page contains information on financial assistance programs, budgeting tools, and scholarships.