



STUDENT CHARTER

CQUniversity Australia strives to be the most engaged, supportive and responsive university in Australia. This vision relies on a key partnership between CQUniversity and its students to create a positive student experience in an inclusive, academically sound and safe environment, regardless of study mode or location, and sustained by a student commitment to take personal responsibility for their learning journey.

The Student Charter outlines CQUniversity's commitments and expectations of its students in order to achieve this vision.

CQUNIVERSITY'S COMMITMENTS

The University will provide:

- » A high quality learning experience through dynamic teaching, research and engagement
- » Appropriate access to facilities, resources and services that support academic progress
- » Clearly stated learning and assessment objectives for all courses and units
- » Pathways to address concerns quickly and equitably
- » Wide student consultation on matters that affect them
- » Access to consistent and transparent policies and procedures
- » A proactive approach by the University to ensure a positive and safe learning environment, free from all forms of harassment or discrimination.

RELATED POLICIES AND PROCEDURES

- » Academic Appeals Policy and Procedure
- » Academic Board Position Statement – Academic Freedom
- » Assessment Policy and Procedure Higher Education Coursework)
- » Code of Conduct (Staff)
- » Freedom of Speech and Academic Freedom Policy
- » Information and Communications Technology Acceptable Use Policy and Procedure
- » Research Higher Degree Integrity Policy and Procedure
- » Student Academic Integrity Policy and Procedure
- » Student Behavioural Misconduct Procedure
- » Student Complaints Policy and Procedure
- » Work-Integrated Learning Policy and Procedure

EXPECTATIONS OF STUDENTS

Students must:

- » Assume personal responsibility for all aspects of their enrolment to ensure academic progress
- » Maintain integrity and refrain from any forms of academic misconduct
- » Be aware of the professional and ethical standards of their intended profession
- » Act responsibly and demonstrate respect for the diverse University community
- » Notify relevant University authorities of any circumstances that may affect academic progress
- » Comply with University policies and procedures.

FIND OUT MORE

Although the Student Charter provides an overview of the mutual expectations between CQUniversity and its students, it is essential that students are fully aware of their rights and responsibilities, outlined in the relevant policy and procedure documentation, available online: policy.cqu.edu.au.

For assistance with understanding and navigating CQUniversity policies and procedures, please contact the Student Advocacy Officer: student-advocacy@cqu.edu.au.

STUDENT COMPLAINTS AND FEEDBACK

Please visit cqu.edu.au/feedback for more information.