



CQUNIVERSITY TOWNSVILLE

Opened in 2015, with a new building added in 2017, the CQUniversity Townsville has state-of-the-art facilities and modern classrooms for students to enjoy. It is centrally located, close to cafes, accommodation and a cinema which provides students with access to many off-campus conveniences.

CAMPUS ADDRESS

1/538 Flinders Street
Townsville QLD 4810

OPENING HOURS

Monday – Friday 8.00am to 5.00pm
Saturday – Sunday: Closed.

Please note, the campus is closed on public holidays. Student support staff are available from 9.00am to 5.00pm, Monday to Friday.

CAMPUS FACILITIES

Campus Reception – Ground Level Building 2
Academic Learning Centre – Ground Level Building 2
Student Recreation Area – Ground Level and Level 1 Building 2
Computer Labs – Building 2 Level 1 and 2
Library – Ground Floor Building 2
Café - Ground Floor Building 2

TOWNSVILLE QUICK FACTS

- Population of Townsville: 190,000
- Founded: 1876
- Time Zone: Australian Eastern Standard Time (AEST)
- Climate: Tropical climate
- Campus Address: 538 Flinders Street West and 6 Finsbury Place. Townsville QLD 4810

KEY STAFF

International Student Support

E: internationalsupport@cqu.edu.au
P: 13 27 86

CQUni Careers

E: careers@cqu.edu.au
P: 13 27 86

Counselling

E: counselling@cqu.edu.au
P: 07 4930 9456

EMERGENCY CONTACTS

Local Police Station

Townsville City Police Station
134 Stanley St
Townsville City, QLD 4810
P: (07) 4759 9777
W: www.police.qld.gov.au

State Emergency Services (SES)

The SES is a volunteer organization that provides emergency help during and after declared disasters.
P: 132 500
W: www.ses.qld.gov.au

Life Threatening Emergencies

In a life-threatening situation, please dial **000** for Police, Fire or Ambulance

LOCAL UTILITY PROVIDERS

Electricity and Gas

There are two main gas and electricity services provider in Townsville. To compare different rates and energy providers, please go to the following link: <https://www.energymadeeasy.gov.au/>

Water and Sewer

Most rental properties include water services as part of your rent. If you have any questions about your water supply service, refer to the following website: <https://www.townsville.qld.gov.au/water-waste-and-environment>

PUBLIC TRANSPORT

Sunbus provides public transportation options for residents of Townsville. To be eligible for concession fares on Sunbus, international students must apply for a Tertiary Transport Concession Sticker through the Townsville Student Success Advisor.

SPORTS AND RECREATION

- The Campus Life Committee organises regular social activities for students. Events are advertised on-campus and via email notifications sent to your student email account. If you want to join the CLC, email: clc-townsville@cqu.edu.au
- The Townsville City Council provides a range of sport and recreational activities. More information can be found on the Active Townsville website. If you want to join a sporting club, search the Community Information Centre website.
- There's always something happening in Townsville. The What's On Townsville website provides a comprehensive list of upcoming events in the Townsville region, some of which are free. _

ON-CAMPUS SECURITY

Any security concerns or breaches should be reported to Security by calling **0418 792 982**. Ensure you know the level of the building where the security is needed. It is also strongly recommended that you download the **SafeZone App**.

MEDICAL CENTRES NEAR CAMPUS

Townsville GP Super Clinic

87 Charters Towers Road, Hyde Park QLD 4812
P: (07) 4753 0888

Doctors on Demand

Video and phone doctor service
W: www.doctorsondemand.com.au

PHARMACIES NEAR CAMPUS

Terry White Chemmart

Northtown Flinders Street Mall
Townsville City QLD 4810
W: www.terrywhitechemmart.com.au

Chemist Warehouse

126 Sturt St,
Townsville City QLD 4810
W: www.chemistwarehouse.com.au

VISA ADVICE

Department of Home Affairs

85 Spence St
Cairns City QLD 4870
P: 13 18 81
W: www.homeaffairs.gov.au

ADDITIONAL USEFUL WEBSITES

- Study Townsville: www.studytownsville.com.au
- Townsville City Council: www.townsville.qld.gov.au/
- Council of International Students Australia (CISA): www.cisa.edu.au/
- Public Transport: www.translink.com.au/
- Assistance/Advocacy for people renting www.tenantsqld.org.au/

BE WHAT YOU WANT TO BE

cqu.edu.au